



City of Winter Park Case Study

LOCATION

Winter Park, FL

OVERVIEW

The City of Winter Park employs 550 people serving more than 28,000 central Florida residents. The City deployed DigitalPersona solutions to address the two-factor authentication component of Criminal Justice Information System (CJIS) mandate. With DigitalPersona, The City was able to secure access to networks and applications used by employees at city hall; central facilities including vehicle maintenance, the electric division, water plants and emergency vehicles such as police cars and fire trucks.

NEEDS

- Strong two-factor authentication for CJIS mandate.
- Integration into existing infrastructure.
- Email encryption.

DIGITALPERSONA PRODUCTS

DigitalPersona® Pro

DigitalPersona® Privacy Manager Pro

“Chief of Police loves it - he says it's the best thing since apple pie.”

***George Maldonado
Systems Administrator
City of Winter Park***

IT Challenge

CJIS mandates advanced authentication, such as biometrics, PKI, smart cards or token-based devices, in addition to typical security methods such as usernames and passwords. Ease of use was critical in selecting a solution that worked for everyone from town hall employees to emergency first responders. Police and Fire Departments couldn't be slowed down by a new system that was difficult to use.

The City of Winter Park also needed a solution that maximized IT investments by tightly integrating into existing systems such as Microsoft Active Directory Services, Naviline and “green screen” AS/400 applications, as well as notebooks with built-in fingerprint readers.

DigitalPersona Identity Solution

DigitalPersona identity solutions support various authentication methods, including biometrics which cannot be shared between users and do not get in the way of performing critical public and emergency services.

The DigitalPersona Privacy Manager Pro application protects sensitive information through digital signing and encryption of email and documents.

DigitalPersona Pro integrates with Active Directory making centralized management easy for IT staff while also providing authentication verification tools; an important factor in the City's decision process.

Benefits

- **Compliance** - Enables advance authentication for CJIS mandate.
- **Secure and Fast Access** - Safeguards against unauthorized access without disrupting operations.
- **Ease of Use** - Eliminates manual typing of usernames and passwords.

The Results

The City of Winter Park is now compliant with the CJIS two-factor authentication mandate. In addition, DigitalPersona's solution has significantly increased the security of communication on its network between City employees, including those in police cars and fire trucks.

“DigitalPersona's solution has strengthened our security and compliance with CJIS,” said George Maldonado, systems administrator for the City of Winter Park.

“DigitalPersona fit seamlessly into our existing infrastructure and City employees have embraced the ease of use.”

DigitalPersona Pro is fully integrated with the City's Network Access Control (NAC) and communication encryption policies, exceeding their original security concerns.

About DigitalPersona

DigitalPersona is a global provider of authentication and endpoint protection solutions for enterprises, custom application developers and consumers. The company's business solutions help organizations improve efficiency while addressing growing security, compliance and loss prevention demands. For end users, DigitalPersona provides strong protection that's uniquely easy to use. DigitalPersona's award-winning technology is offered by market-leading computer manufacturers and solution providers around the world.



DigitalPersona, Inc.
720 Bay Road
Redwood City, CA 94063 USA

Tel: +1 650.474.4000
Fax: +1 650.298.8313
E-Mail: info@digitalpersona.com
Web: www.digitalpersona.com

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