



LOCATION

Montgomery, AL

OVERVIEW

Jackson Hospital is one of the largest not-for-profit community hospitals in Alabama. To improve the efficiency of staff at the point of care, the hospital deployed DigitalPersona® Pro, resulting in fast, reliable access to Electronic Medical Records (EMR). Jackson Hospital is now able to give physicians and ancillary staff a secure way of accessing patient records, protecting data and improving compliance with the Health Information Portability and Accountability Act (HIPAA) and Health Information Technology for Economic and Clinical Health (HITECH) Act mandates.

NEEDS

- Fast, secure access to electronic medical records.
- Central management.
- Compliance with HIPAA and HITECH.

DIGITALPERSONA PRODUCTS

DigitalPersona® Pro
U.are.U® Fingerprint Keyboards

“DigitalPersona Pro has substantially decreased the number of forgotten password calls to our help desk.”

*Richard Caldwell
VP of Support Services
Jackson Hospital*

Security Challenge

Physicians must repeatedly log in to Jackson Hospital’s EMR as they move from patient to patient. They do not have time to go through a lengthy log in process, yet access must be secure due to strict HIPAA and HITECH regulations.

Jackson Hospital needed a solution that would meet these mandates, while providing a fast and convenient method for physicians and ancillary staff to access their EMR.

DigitalPersona Endpoint Protection

The single sign-on capabilities of DigitalPersona endpoint protection solutions eliminate the lengthy log in process of typing usernames and passwords when accessing the EMR. Jackson Hospital physicians can now use their fingerprints to securely and easily access patient records.

DigitalPersona Pro provides the IT department with a single control point to centrally manage and enforce authentication and access policies throughout their network.

Benefits

- **Fast, Reliable Access to EMR** - Physicians and staff no longer have to remember and type usernames and passwords.
- **Central Management** - Strong security policies are enforced from a single point.
- **Compliance** - HIPAA and HITECH access control requirements are fulfilled.

The Results

Jackson Hospital has improved patient care response time by eliminating lengthy log in processes. Physicians are able to quickly and securely access the EMR, allowing for more time with patients.

The use of DigitalPersona Pro and fingerprint biometrics assists Jackson Hospital in complying with the strong authentication components of HIPAA and HITECH regulations.

In addition, the number of help desk calls have significantly dropped since physicians do not need to remember usernames and passwords.

“DigitalPersona’s strong authentication capabilities provide quick and secure access to patient data while our doctors make their rounds,” said Richard Caldwell, vice president of support services at Jackson Hospital. “Our physicians really appreciate the time it saves them.”

About DigitalPersona

DigitalPersona is a global provider of authentication and endpoint protection solutions that make security simple, practical and affordable for businesses of all sizes. The company helps enterprises, government agencies, custom application developers and independent software vendors to efficiently address growing security, compliance and fraud-prevention demands. DigitalPersona’s award-winning technology is offered by market-leading computer manufacturers and solution providers around the world.