

LOCATION

Northeastern United States

OVERVIEW

A premier property and casualty insurer in the Northeast, MMG Insurance serves customers in Maine, Vermont, New Hampshire and Pennsylvania. The company turned to DigitalPersona for a cost effective and convenient way to improve network security. MMG also wanted to eliminate a process that required its 160 employees to re-type their passwords and user names dozens of times throughout the day, while still adhering to its strong internal security policies.

NEEDS

- Fast, convenient access to corporate network and multiple applications.
- Maximum security for confidential customer and company data.
- Central management across multiple locations.

DIGITALPERSONA PRODUCTS

DigitalPersona® Pro

U.are.U® Fingerprint Readers

“The DigitalPersona solution has made authentication simple and secure and our employees like using it.”

Stacy Shaw
VP and IS Manager
MMG Insurance

Security Challenge

MMG employees are often logged into six or more systems at one time, including network and terminal server sessions, mainframe applications and websites. To protect the confidentiality of customer data in these programs, MMG’s security policies mandate a 10-minute screen-saver timeout. As a result, employees log on repeatedly throughout the day. Since the company also requires strong, complex passwords, users spent a significant amount of time each day typing their logon information. This negatively impacted their ability to respond quickly to customer needs.

MMG Insurance needed a solution that would meet their strict internal security policies, while providing a fast and convenient method for employees to access the various systems. In addition, MMG required a solution that could be centrally managed across multiple locations.

DigitalPersona Endpoint Protection

The single sign-on capabilities of DigitalPersona endpoint protection solutions eliminate the need for cumbersome and time-consuming typing of user names and passwords. MMG employees can now use their fingerprints to securely and easily access the applications they have permission to use.

With DigitalPersona Pro, MMG’s IT department is able to manage and enforce security policies through a single control point.

Benefits

- **Improved Customer Service** - Faster access to systems and customer records.
- **Reduced Helpdesk Costs** - Eliminates time spent on password resets.
- **Central Management** - Able to manage security policies across multiple locations.

The Results

MMG Insurance improved its network security and management while reducing overall system costs. A return on investment (ROI) was achieved within six months.

In addition, DigitalPersona Pro and its support of fingerprint biometrics have increased employee productivity and improved customer service.

“Fast employee authentication is critical to our business,” said Stacy Shaw, vice president and information systems manager for MMG Insurance. “DigitalPersona solutions are fast, secure and easy to use.”

About DigitalPersona

DigitalPersona is a global provider of authentication and endpoint protection solutions that make security simple, practical and affordable for businesses of all sizes. The company helps enterprises, government agencies, custom application developers and independent software vendors to efficiently address growing security, compliance and fraud-prevention demands. DigitalPersona’s award-winning technology is offered by market-leading computer manufacturers and solution providers around the world.